Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S10 1	37	(@ad<"2000" or @ay<"2000") and Call adj center and performance adj statistics	US-PGPUB; USPAT	OR	OFF	2004/11/23 16:20
S10 2	0	(@ad<"2000" or @ay<"2000") and management and employee adj performance adj statistics	US-PGPUB; USPAT	OR	OFF	2004/11/23 16:21
S10 3	1	(@ad<"2000" or @ay<"2000") and management and (employee or worker or individual) adj performance adj statistics	US-PGPUB; USPAT	OR	OFF	2004/11/23 16:43
S10 4	1	(@ad<"2000" or @ay<"2000") and (management or manage or supervisor) and (employee or worker or individual) adj (performance or metrics) adj (statistics or numbers)	US-PGPUB; USPAT	OR	OFF	2004/11/23 16:23
S10 5	252	(@ad<"2000" or @ay<"2000") and (management or manage or supervisor) and (employee or worker or individual) same (performance or metrics) same (statistics or numbers)	US-PGPUB; USPAT	OR	OFF	2004/11/23 16:23
S10 6	20	S105 and call adj center	US-PGPUB; USPAT	OR	OFF	2004/11/23 16:23
S10 7	4	(@ad<"2000" or @ay<"2000") and management and (employee or worker or individual) adj performance adj (statistics or measurements or metrics)	US-PGPUB; USPAT	OR	OFF	2004/11/23 16:43

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PLEASE ENTER A COMMAND OR BE LOGGED OFF IN 5 MINUTES
? ds

Set     Items   Description
S1         22   (PD<2001 OR PY<2001) AND XPECT(W)TECHNOLOGIES
S2          7   RD (unique items)
S3        753   (PD<2001 OR PY<2001) AND CALL(W)CENTER(W)PERFORMANCE
S4        334   RD (unique items)
S5        647   S3 AND MANAGEMENT
S6        140   S5 AND (METRIC OR METRICS OR STATISTIC OR STATISTICS)
S7        137   S6 AND (SOFTWARE OR PROGRAM OR PACKAGE OR SERVICE)
?
PLEASE ENTER A COMMAND OR BE LOGGED OFF IN 5 MINUTES
? ds

Set     Items   Description
S1         22   (PD<2001 OR PY<2001) AND XPECT(W)TECHNOLOGIES
S2          7   RD (unique items)
S3        753   (PD<2001 OR PY<2001) AND CALL(W)CENTER(W)PERFORMANCE
S4        334   RD (unique items)
S5        647   S3 AND MANAGEMENT
S6        140   S5 AND (METRIC OR METRICS OR STATISTIC OR STATISTICS)
S7        137   S6 AND (SOFTWARE OR PROGRAM OR PACKAGE OR SERVICE)
? s s6 and software
              140   S6
          8810104   SOFTWARE
      S8    108   S6 AND SOFTWARE
?
PLEASE ENTER A COMMAND OR BE LOGGED OFF IN 5 MINUTES
?
TIMEOUT: Logged Off 11/29/04 15:15:29 by System
?
You are now logged off
```